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UNIT 4 ON THE PHONE

New Vocabulary

Available = Müsait

Connect = Bağlanmak

Contact = İrtibat kurmak

Dial = Telefon etmek

Engaged = Meşgul

Extension = Dahili telefon hattı

Keep in touch = İrtibatta olmak

Get back = Geri aramak

Hang on/ up = Bağlı olmak/ Telefonu kapatmak

Hold = Tutmak

Line = Hat

Memo = Kısa not

Pick up = Telefonu açmak

Polite = Kibar, nazik

Put someone through = Birisini telefona bağlamak

Busy = Meşgul

Message = Mesaj

Operator = Telefon operatörü

Subscriber = Abone



Phone conversations

- Could you hold on a moment please?
(Bir süre bekleyebilir misiniz, lütfen?)
- Could you repeat that, please?
(Tekrar edebilir misiniz, lütfen?)
- Could you speak a little more slowly please?
(Biraz daha yavaş konuşabilir misiniz, lütfen)
- Can I take your name and number, please?
(İsminizi ve numaranızı alabilir miyim, lütfen?)
- Can I leave a message, please?
(Mesaj bırakabilir miyim, lütfen?)
- Could you ask him to call me back?
(Beni geri aramasını söyler misiniz?)
- Could you put me through to extension number 121?
(Beni 121 numaralı dahili hatla bağlayabilir misiniz?)
- May I ask who is calling?
(Kimin aradığını sorabilir miyim?)
- Where are you calling from?
(Nereden arıyorsunuz?)
- Say that again, please?
(Tekrar söyleyin, lütfen?)
- Whom am I speaking to?
(Kiminle görüşüyorum?)
- Would you mind spelling that for me, please?
(Benim için heceler misiniz, lütfen?)
- How can I help you?
(Size nasıl yardımcı olabilirim?)

- Could you tell him that I called, please?
(Ona benim aradığımı söyler misiniz, lütfen?)
- I am trying to get in touch with her.
(Onunla irtibata geçmeye çalışıyorum.)
- I am calling from Apple company.
(Apple şirketinden arıyorum.)
- Hold the line, please.
(Hatta kalın, lütfen)
- I'll just transfer you now.
(Şimdi sizi aktaracağım.)
- I am afraid the line is busy at the moment.
(Korkarım şu anda hat meşgul.)
- I am sorry, he is out of the office today.
(Üzgünüm, bugün ofiste değil.)
- You may have dialled the wrong number.
(Yanlış numara aramış olmalısınız.)
- I'll let him know that you rang.
(Ona sizin aradığınızı bildireceğim.)

ÇİTA YAYINLARI

Be careful!

- You shouldn't make phone calls in public places like cinema or theatre.
(Sinema, tiyatro gibi umumi yerlerde telefon görüşmesi yapmamalısınız.)
- You shouldn't shout into your mobile phone in public places.
(Umumi yerlerde cep telefonunda bağarmamalısın.)
- Switch off your mobile phone when you are in public places.
(Umumi yerlerde cep telefonunu kapat.)



Activity 1

Write suitable questions to the answers from the box below.

- May I speak to Mrs. Robertson, please?
- Why didn't you answer my call yesterday?
- What is the reason for your call?
- Have you got a phone card? I have to call my mum.
- Why didn't you call me back this morning?
- Could you put me through Mr. Austen, please?
- Can I take your phone number, please?

1) _____

- Oh, my phone was switched off because the battery had died.

2) _____

- Sorry, I was at the pool so I didn't hear the phone.

3) _____

- I'm sorry, he is not available at the moment.

4) _____

- I have a problem with my internet connection.

5) _____

- Of course, I'll transfer your call. Wait a minute.

6) _____

- It is 555 925 73 41

7) _____

- Sure, here you are.

Activity 2

Match the definitions with the words

- | | |
|--|---------------|
| 1) _____ To return a phone call | a) Pick up |
| 2) _____ To make a telephone call | b) Cut off |
| 3) _____ To answer a phone call | c) Speak up |
| 4) _____ To send a message | d) Available |
| 5) _____ To deactivate a mobile phone | e) Call back |
| 6) _____ Present to talk to someone | f) Hold on |
| 7) _____ To wait on the line | g) Hang up |
| 8) _____ To put the receiver down | h) Switch off |
| 9) _____ To talk louder | i) Text |
| 10) _____ To be disconnected during a phone conversation | j) Call up |

EMERGENCY NUMBERS!



Sample Question

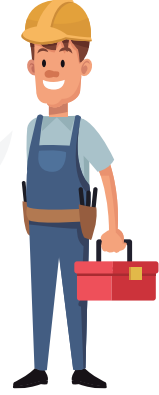


Patrick: Hi!, This is Patrick Wilson. I am on the way to work but there is a smoke coming from the engine. I can't understand the problem.

Car Service: Sorry to hear this, but don't worry.

Patrick: Help me, please. I need to go to work as soon as possible.

Car Service: OK, Mr. Wilson, now send me the location and _____.



Which option completes the phone conversation above correctly?

- A) I will send you the roadside assistance immediately.
- B) Drive your car carefully.
- C) Go to a gas station immediately.
- D) Try to repair your car by yourself.

We Solved It!

Soruda telefon konuşmasını doğru şekilde tamamlayan cümle soruluyor. Son cümlede oto servisi konum göndermesini söylüyor. Buna göre devamında yol yardım servisini göndereceğim demesi en uygun cümle.

Cevap: A



Your Turn! 1

	Monday	Tuesday	Wednesday	Thursday
Adam's Weekly Schedule	• Drama Course at 4 p.m.	• Visiting the Bookfair with Tom	• Study at the library after School	• Meeting with friends at the cafe
	Friday	Saturday	Sunday	
	• Going to the movie theatre in the evening	• Doing chores at home, help mother	• Shopping with family	



Fred: Hey, Adam. What's up?

Adam: Great thanks. You?

Fred: I'm OK too. Let's play bowling this weekend!

Adam: I'd love to, but _____.



According to the schedule, which option is true for the blank above?

- A) I'll meet with my friends at the cafe.
- B) I am going to watch a movie at the cinema
- C) I'll join my course at four in the afternoon.
- D) I am going to buy something at the shopping mall with my family.

Answer 1

FUTURE TENSE

(Will - unplanned future)

We use **will** while stating decisions taken at the time of speaking.
(Gelecek zamanda "will" kalıbını önceden planlamadığımız, konuşma anında verilen kararlarda kullanıyoruz.)

➔ **Positive Sentences (Olumlu cümleler)**

I You We They He She It	will 'll	verb ₁
---	-------------	-------------------

- I **will** call back in an hour.
(Bir saat içinde geri arayacağım.)
- I **'ll** put you through to the headmaster.
(Sizi müdüre bağlayacağım)

➔ **Negative Sentences (Olumsuz cümleler)**

I You We They He She It	will not won't	verb ₁
---	-------------------	-------------------

- She **won't** join the party tonight.
(Bu gece partiye katılmayacak)
- I **won't** watch the movie. I **will** study for my exam.
(Filmi izlemeyeceğim. Sınavıma çalışacağım)

➔ **Question Sentences (Soru cümleleri)**

Will	I You We They He She It	verb ₁ ?
------	---	---------------------

- **Will** you answer the phone, please?
(Telefonu cevaplayabilir misin, lütfen?)
- **Will** you check the empty rooms, please?
(Boş odaları kontrol edebilir misin, lütfen?)

Activity 3

Make sentences with "will" future.

Exmple :



go / hiking

They will go hiking after school.



fly / London



play / soccer



study / library



have dinner / restaurant

Activity 4

Rewrite these sentences using "will" future.

1) We swam in the lake yesterday.

2) Philip watched a horror movie last Sunday.

3) Did you study for your English exam?

4) My brother called his girlfriend this morning.

5) I was at the hospital yesterday.

6) The Smith Family usually flies to Paris every summer.

Activity 5

Match the words with their definitions.

_____ 1) To answer a phone call.

a) engaged

_____ 2) To put the phone down.

b) text

_____ 3) Present to talk to someone

c) dial

_____ 4) To wait.

d) pick up

_____ 5) To push the buttons a telephone

e) hang up

_____ 6) To make a phone connection

f) available

_____ 7) In use

g) hold on

_____ 8) To send a written message.

h) put someone through

Activity 6

Order the dialogue below

Brad: Oh, yes. I'll meet at the soccer pitch after school with friends. Could you please tell this to him?

Lucy: Who is calling, please?

Brad: Hi, May I speak to Jason, please?

Brad: Thank you.

Lucy: Yes, sure.

Lucy: I'm afraid Jason is out.

Brad: Oh, sorry, this is Brad speaking.

Brad: Do you know where he is?

Lucy: I don't know. He is out of the office. Would you like to leave a message?



- 1) _____
- 2) _____
- 3) _____
- 4) _____
- 5) _____
- 6) _____
- 7) _____
- 8) _____
- 9) _____



Activity 7

Match the words with their Turkish meaning

- | | |
|----------------------|------------------------|
| ___ 1) Answer | a) bağlamak |
| ___ 2) Communication | b) geri aramak |
| ___ 3) Engaged | c) bağlantı sağlamak |
| ___ 4) Connect | d) müsait |
| ___ 5) Call back | e) cevaplamak |
| ___ 6) Pick up | f) baz istasyonu |
| ___ 7) Get through | g) iletişim |
| ___ 8) Available | h) iletişim kurmak |
| ___ 9) Base station | i) telefonu cevaplamak |
| ___ 10) Contact | j) meşgul |

Activity 8

Match the words with the pictures

- | | |
|-------------------|--------------------|
| 1- Base station | 4- Battery charger |
| 2- Mobile phone | 5- Pay phone |
| 3- Telephone card | 6- Head phones |



Sample Question

- I. Hi; This is James Watson speaking. Can I talk with the repairment department?
II. I have a problem with my printer. It doesn't print out.
III. Hello, Here is Master company. How can I help you?
IV: Sure, I'll put you through. What is the reason for your call?

Which of the following is the correct order of the sentences in the phone conversation above?

- A) II-III-IV-I B) III-II-IV-I C) III-I-IV-II D) IV-I-II-III

We Solved It!

Yukarıdaki telefon görüşmesini doğru sıralamamız isteniyor. III. cümlede şirketin sekreteri telefonu açıp nasıl yardım edebileceğini söylüyor. I. cümlede arayan kişi kendini tanıtır, tamir servisi ile görüşmek istediğini belirtiyor. IV. cümlede sekreter bağlayacağını söylüyor ve arama nedenini soruyor. II. cümlede arayan kişi printeri ile ilgili bir sorun olduğunu ve çalışmadığını söylüyor. Buna göre sıralama sıralama III, I, IV, II şeklinde olacak.

Cevap: C

Your Turn! 2

- I. Hello!, sir. Can I learn your name?
II. OK, Mr. Smith. What is the reason for your call?
III. Well, excuse me. This is Oliver Smith speaking.
IV. Hello! May I speak with the headmaster, please?

Which of the following is the correct order of the sentences in the phone conversation above?

- A) III-IV-II-I B) IV-III-I-II C) II-III-I-IV D) IV-I-III-II

Answer 2

Activity 9

Order the dialogue below

- Sure. Who is calling?
- Do you know when he will be there?
- No, thanks. I'll call back later.
- Oh, It is David Brown.
- Hello! Hans Grothe, please?
- Thank you.
- I really don't know. Would you like to leave a message?
- OK, Mr. Brown. Have a nice day.
- Hold on the line Mr. Brown. I'll check him. Sorry. He is out of the office.



A: _____ ?

B: _____ ?

A: _____ .

B: _____ .

A: _____ ?

B: _____ ?

A: _____ .

B: _____ .

A: _____ .

Activity 10

Read the text and answer the questions

Advantages and disadvantages of using a mobile phone

Mobile phone is a good technology which is not lacking from our lives. Today, mobile phone has become popular to everybody since it is very convenient. The most advantage of having a mobile phone is you can communicate to your family and your friends no matter where you are. For instance, you can contact easily to your friends by calling or sending messages everywhere without electricity. It is maybe the main reason why almost all people today choose to own a mobile phone. From the customer's point of view, it is obvious that mobile phones assist you in business a lot, such as make schedule of working, surf the internet and keep in touch with their companies. Moreover, you can relax with mobile phone's applications, for example, play games, listen to music, or chat with your friends.

On the other hand, there are also disadvantages. Using a lot mobile phone can harm your brain, particularly teenager and children who are under 16 years old. If you use mobile phones too much, you will get bad effects like dizzy, blood-brain barrier, or ears problems. In addition, when you use mobile phones while you are driving, you will get an accident. It is essential not good for you and others. Moreover, "radiations emitted from the phone are dead harmful for the eardrum", has proved by many scientist.

Owning a mobile phone in your hand is you can solve many issues and hold most of information around the world. Eventhough is not good for your health and have to protect yourself from bad effects of mobile phones if you choose to have one.



1) Why has mobile phone become popular to everybody?

2) What is the most advantage of having a mobile phone?

3) Can you use the mobile phones without electricity?

4) What is the main reason why people choose to own a mobile phone?

5) How can you relax with your mobile phone?

6) Who does the mobile phone particularly harm?

7) What can happen when you use mobile phones while driving?

8) What do the radiations cause?

Write True or False to the sentences below according to the text.

___ 1) Mobile phones are very convenient so everybody use them.

___ 2) Teenagers should own a mobile phone but children shouldn't.

___ 3) You can play games, listen to music, chat your friends with your mobile but you can't keep in touch with your company.

___ 4) Mobile phones can harm your brain, especially children's.

WRITTEN EXAMINATION

A) Fill in the blanks with the suitable words from the box

- | | | | |
|---------|-----------|--------------|---------|
| • hazel | • Finally | • backs | • leave |
| • Stir | • Hold | • attractive | • onion |

- 1) Put _____ and green pepper into the hot pan with oil.
- 2) _____ cook it for half an hour. The rice pilaf is ready.
- 3) _____ the soup until it boils.
- 4) May I _____ a message to her?
- 5) _____ on a minute. I'll transfer your call.
- 6) Jason is an _____ and cool boy. He is always smart.
- 7) Linda always _____ me up. She is my best friend.
- 8) Jeniffer has got long, wavy, fair hair and _____ eyes.

B) Complete the dialogue with the phrases

A: Hi! Pam speaking.

B: Hello, Pam _____ help you?

A: I want to speak a mechanic
from the technical service.

B: Of course, _____ ?

A: I have a problem with my mobile phone's
battery. I can't charge it.

B: Hold on the line _____

A: OK, I'm waiting.

B: Sorry, technic department is not available now.

A: No, thank you. I'll _____

- | |
|--------------------------------------|
| • I'll transfer your call. |
| • How can I |
| • Would you like to leave a message? |
| • What is the problem? |
| • call back later. |

1.



Turkcell is the biggest _____ in Turkey. It has millions of subscribers.

Which of the choices correct for the blank above?

- A) search engine B) directory C) operator D) receptionist

2.

May I speak with the headmaster?



Sorry, he is not _____ now.

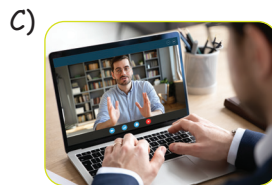
Fill in the blank above with the correct choice!

- A) deadline B) engaged C) busy D) available

3.

Mike is outside. He forgot his mobile phone at home. He is making a phone call from the public phone at the moment.

Which option is mentioned in the sentences above?



1.

Whatsapp is the most popular way of communication nowadays. Millions of people keep in touch with their friends by texting messages or sending pictures. It makes our life easier.

Which one is related with the text above?

A)



B)



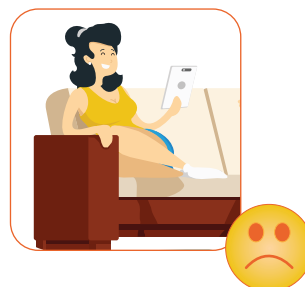
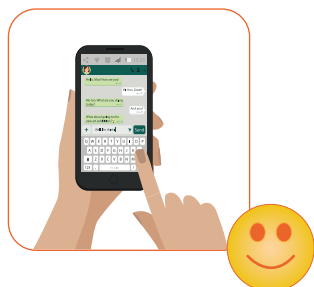
C)



D)



2.



Which of the choices is true according to the chart above?

- A) I would rather make video calls than text messages.
- B) I love texting messages but I don't prefer making video calls.
- C) I don't prefer texting messages to making video calls.
- D) Making video calls is easier than texting messages.

3.



Mike : Joe is out of the office, but he'll call back you later. _____?

Tom : Of course. It is 555-91-03

Mike : Thank you!



Which of the following is suitable for the blank above?

- A) May I take your number?
- B) May I ask who is calling?
- C) Would you like to leave a message?
- D) How do you keep in touch with your friends?

4. **Sam** : Can I talk with the customer service, please?
Receptionist : Yes, of course. _____?
Sam : I have a problem with my new smart phone.
Receptionist : OK! Hold on the line. I'll transfer your call.

Which of the choices is suitable for the blank above?

- A) May I ask who is calling?
- B) What is the reason for your call?
- C) May I get your phone number?
- D) Which communication way do you prefer?

5.



I felt angry, because she didn't answer my calls. I called her several times but she didn't call back.

Which smiley is related with the speech above?

- A)
- B)
- C)
- D)

6.



Rose

Rose : Hello! I have two more tickets for the play at the theatre tonight. Would you like to come with us?

Sue : Sorry, it is a bad line.

_____ .
 Can you repeat that, please?



Sue

Which option is suitable for the blank above?

- A) I think, it will be enjoying.
- B) I have to study at home.
- C) I couldn't understand.
- D) I'd love to come.

1.



I sent lots of _____ to Emma, but she didn't write an answer to me.

Which of the following is not suitable for the blank above?

- A) messages B) e-mails C) operators D) letters

2.



The phone is ringing. I am busy now. Please _____.



OK! I will.

Which option completes the blank in the sentence correctly?

- A) pick it up B) hang up C) take a message D) hold on

3.



Where is Lisa?

Look! She is making a phone call over there.



According to the conversation, which one is Lisa?

A)



B)



C)



D)



4. "Put someone through" means _____ somebody to somebody else.

Which of the following completes the sentence above correctly?

- A) connect B) keep C) text D) dial

5.



May I speak to Mr. Wilkinson, please?

Hold on the line, please. I'll try to _____ you.



Which of the following is true the blank above?

- A) available B) connect C) hang up D) send

6. "A base station is a special antenna on top of a building or a tower."

Which one is mentioned in the sentence above?

A)



B)



C)



D)



7. Steve: Hi, Denisse! There is a nice movie at the Sunshine Cinema. Would you like to come with me tonight?

Denisse: Pardon me, Steve. I can't hear you well. _____. Can you repeat that, please?

Steve: I said would you like to come to the cinema with me tonight?

Denisse: Sounds great, but I have to stay at home tonight. We have guests.

Which of the choices completes the blank in the conversation above?

- A) I am not available B) Hold on the line
C) Send a text message D) It is a bad line

8.



In 2000s, there weren't smart phones. The mobile phones were very simple. You could only make phone calls and send messages. Today, you can do most of the things with your smart phones such as bankings, sending e-mails, shopping, taking photos and videos, making video calls etc. They really changed our life.

Which of the following is wrong according to the text above?

- A) Twenty years ago, there weren't smart phones.
- B) You don't need a camera, because you can take photographs with a smart phone.
- C) Smart phones make our life easier.
- D) You can send e-mails via smart phones, but you can't do shopping.

9.



How do you keep in touch with your friends?



Which one is the suitable answer for the question above?

- A) I prefer sending text messages.
- B) My smart phone is very expensive.
- C) I'd like to leave a message.
- D) I am not available at the moment.

10.



Carlos

Smart phones are very useful and popular devices.

A smart phone is cheaper than a movie ticket.



Mariam



Olivia

Smart phones have a touch screen

You can log in the net with a smart phone.

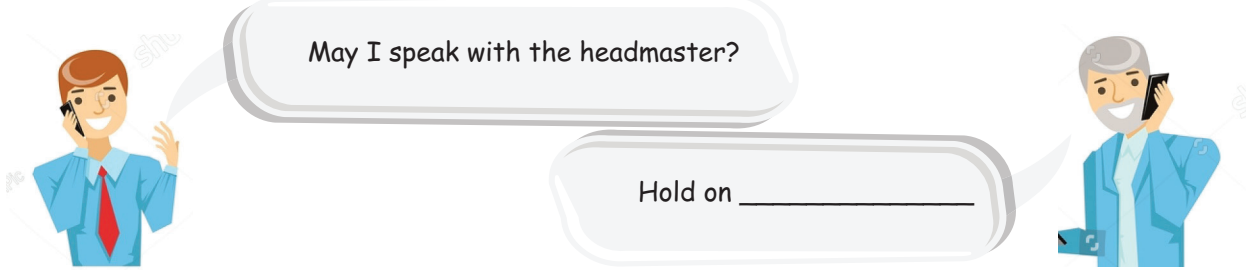


Peter

According to the speech bubbles above, who speaks incorrectly?

- A) Carlos
- B) Mariam
- C) Olivia
- D) Peter

1.



Which of the following is not suitable for the blank above?

- A) I'll put through him.
- B) I'll transfer your call.
- C) I'll get him.
- D) I'll send an e-mail to him.

2.

Amy: Where is Sandra?

Bob: She is in her bedroom.

Amy: What is she doing there?

Bob: She is making a videocall with Pam.

Which one is related with the dialogue above?

A)



B)



C)



D)



3.



Julia

I always keep in touch with my friends. I use different kinds of communication ways. I don't sometimes call them and make video calls. My favourite communication way is texting messages. It is easy, free and fast.

Which communication way does Julia prefer most?

A)



B)



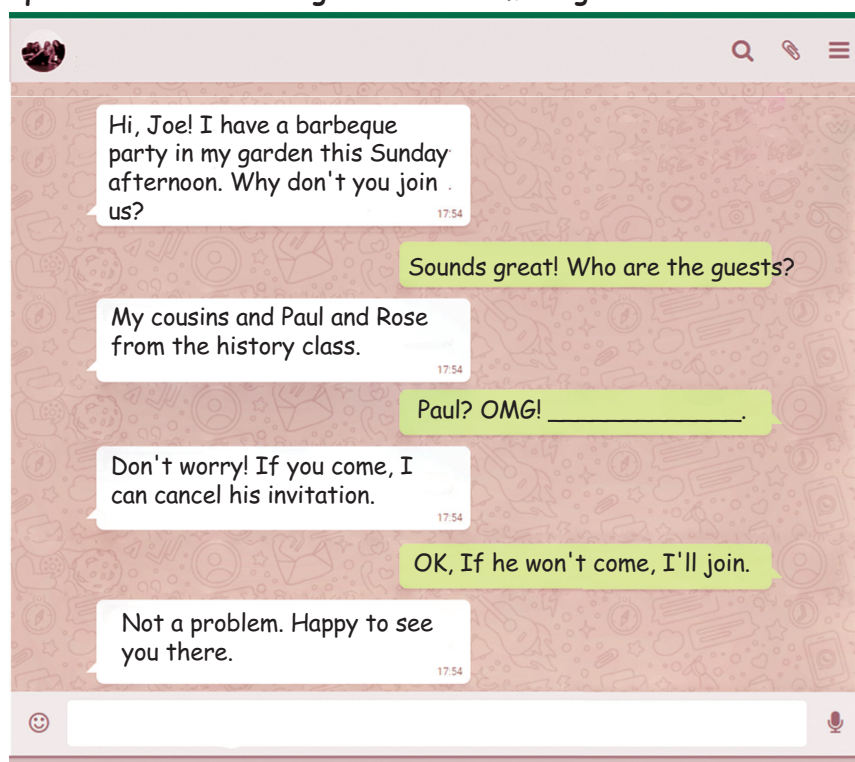
C)



D)



Answer the questions 4-5 according to the text messages below



4. Which of the following is suitable for the blank above?
- A) I miss him very much.
 - B) We argued and aren't talking with each other.
 - C) He is my close friend in the history class.
 - D) I get on well with him
5. Which of the following is wrong according to the text messages above?
- A) Joe is invited to a barbeque party on Sunday afternoon.
 - B) Joe doesn't get on well with Paul.
 - C) Joe wants to make peace with Paul
 - D) Joe doesn't want to join the party if Paul comes.

Answer the questions 6-7 according to the conversation below

Mrs. Sanders: Hi, May I speak with the customer service?

Secretary: Hello, Madam. _____?

Mrs. Sanders: Oh, Anna. Anna Sanders.

Secretary: Yes, Mrs Sanders. _____?

Mrs. Sanders: I have a problem with my new mobile phone that I bought from your shop. It often turns off suddenly.

Secretary: OK, Mrs. Sanders . _____?

Mrs. Sanders: 6 month ago. In April.

Secretary: OK, Mrs. Sanders. Your insurance is still available. Please, Bring your phone to the shop and we will sent it to the technical service.

6. Which of the following questions isn't suitable with the blanks above?

- A) How much did you pay for it? B) When did you buy it?
- C) May I learn who is calling? D) What is the reason for your call?

7. Which option is not mentioned in the conversation above?

- A) Mrs. Sanders's phone's guarantee is still going on.
- B) Mrs. Sanders's phone is shut off suddenly
- C) Mrs. Sanders's phone is a present from his husband.
- D) The technical service will help Mrs. Sanders about her problem.

8.



Smith	X	XX	XXXX	XXX
Jacklyn	XX	XXX	XXXX	X
Betty	XXX	X	XX	XXXX

X= rarely

XX= sometimes

XXX= usually

XXXX= always

Which of the following is wrong according to the chart above?

- A) Texting messages is the favourite way of communication for Smith and Jacklyn.
- B) All children rarely prefer face to face communication.
- C) Smith rarely prefers making video calls but he always prefers texting messages.
- D) Jacklyn prefers making phone calls more than Betty.

9.



Excuse me, but Linda is out of the office.
Would you like to leave a message?



Which of the following is correct for the blank above?

- A) What is the reason for your call?
- B) Sorry, Can you spell your name?
- C) May I take your phone number?
- D) Can you tell her to call me in an hour?

10.



Hi! May I speak with Paul, please?

Yes, of course, _____?

Oh, sorry. It is me, Steve.

Oh Steve. I couldn't get your voice. OK. I am giving the phone to him. See you!



Which of the choices is suitable for the blanks above?

- A) May I ask who is calling?
- B) What is the reason for your call?
- C) May I get your phone number?
- D) Would you like to leave a message?

UNIT 5
THE INTERNETNew Vocabulary

Account = Hesap

Attachment = Eklenti

Browse = Göz atmak

Browser = İnternet tarayıcısı

Comment = Yorum/ yorum yapmak

Confirm = Onaylamak

Connection = Bağlantı

Download = İndirmek/ karşıdan yüklemek

Upload = Karşıya yüklemek

Log on = Sisteme girmek

Log off = Oturumu kapatmak

Register = Kaydetmek

Reply screen = Yanıt ekranı

Search engine = Arama motoru

Sing in = Kaydolmak/ oturum açmak

Social networking site = Sosyal paylaşım sitesi

Website = İnternet sitesi

Chat = Sohbet etmek

Password = Şifre



Making an offer

- Why don't we chat online?
(Neden çevrimiçi sohbet etmiyoruz?)
- Would you like to go to an internet cafe?
(İnternet kafeye gitmek ister misin?)
- What about joining our chat group?
(Bizim sohbet grubumuza katılmaya ne dersin?)

Accepting

- That would be great.
(Bu harika olur.)
- Yes, sure.
(Evet, kesinlikle)
- Of course, I would love to.
(Tabi ki, çok isterim.)

Refusing

- I am afraid, I'm busy.
(Korkarım, meşgulüm.)
- I'm sorry, but I can't.
(Üzgünüm, yapamam.)
- No, thanks. I have other plans.
(Hayır, teşekkürler. Başka planlarım var.)
- I would like to, but I have an appointment.
(Çok isterim ama bir randevum var.)

Making an excuse

- I have a problem with the internet connection.
(İnternet bağlantısı ile ilgili bir problemim var.)
- I have an exam tomorrow. I must study.
(Yarın bir sınavım var. Çalışmak zorundayım.)
- I have got a lot of homework.
(Bir sürü ödevim var.)

ÇİTA YAYINLARI

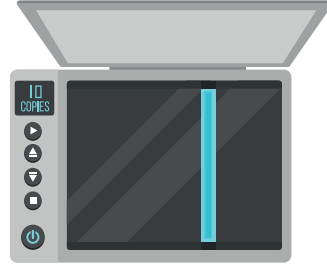
- How often do you use the internet?
(Ne sıklıkla internet kullanırsın?)
- I use the internet everyday.
(Her gün internet kullanırım.)
- What do you mostly use the internet for?
(İnterneti en çok ne için kullanıyorsun?)
- I use the internet for reading newspapers.
(Gazeteleri okumak için interneti kullanıyorum.)
- How often does Amy use social networking sites?
(Amy ne sıklıkla sosyal paylaşım sitelerini kullanır?)
- She often uses the social networking sites.
(Sık sık paylaşım sitelerini kullanır.)
- Which websites do you prefer?
(Hangi internet sitelerini tercih ediyorsun?)
- I usually prefer Facebook and Twitter.
(Ben genellikle Facebook ve Twitter'i tercih ederim.)

Activity 11



Match the computer parts with the pictures

- monitor • modem • printer • scanner
- computer tower • keyboard • mouse • speaker





Activity 12

FUN TIME

Do the puzzle

Find the hidden words which are related to the computers and the Internet.

B	A	T	T	A	C	H	M	E	N	T	W	H
N	P	M	O	U	S	E	U	G	N	Y	F	E
S	E	A	R	C	H	E	N	G	I	N	E	A
F	W	Z	S	B	R	O	W	S	E	R	B	D
P	G	E	B	S	V	S	I	G	N	I	N	P
C	R	U	B	D	W	C	S	Z	F	B	U	H
U	V	I	H	S	M	O	N	I	T	O	R	O
P	F	W	N	R	I	J	R	G	D	Y	N	N
L	S	Z	D	T	J	T	S	D	C	V	H	E
O	C	H	N	U	E	W	E	C	R	H	D	S
A	C	O	N	F	I	R	M	S	B	Z	A	V
D	B	W	K	E	Y	B	O	A	R	D	F	T

Write the words that you found

1) A _____

8) S _____

2) H _____

9) S _____

3) P _____

10) P _____

4) K _____

11) M _____

5) U _____

12) B _____

6) C _____

13) M _____

7) C _____

14) W _____

Sample Question



This is my new smart phone. I can connect to the Internet via it. I can do many things on the Net, but today there is a problem with the connection. It has a low signal. I can't log in the pages fast.

Which of the following is mentioned in his speech above?

A)



B)



C)



D)



We Solved It!

Soruda parçada hangisinden bahsedildiği soruluyor. "There is a problem with the connection." cümlesinde bağlantı problemi olduğu söyleniyor. Bununla ilgili görselde B şıkında mevcut.

Cevap: B

Your Turn! 3

TIPS FOR INTERNET SAFETY

- | | |
|---|---|
| * Log in only safe websites for shopping. | * Never share information about where you live and study. |
| * Never meet an online friend in real life. | * Creat unguessable passwords for your accounts. |
| * Don't accept unknown friends request. | * Don't open unknown e-mails. |

For your internet safety, you _____.

Which option completes the sentence above correctly?

- A) can do online shopping freely.
B) can make a lot of friends who you haven't met before.
C) should find a strong password which can not be predictable.
D) should delete the unknown e-mails after reading them.

Answer 3

Activity 13


Match the words in the box with the correct definition

- | | | | |
|-----------------|-----------|------------|------------|
| • Click | • Post | • Screen | • Register |
| • Search engine | • Sign in | • Password | |

- 1) To get an account.
- 2) To press a button on the mouse or keyboard.
- 3) To write your password to access a website.
- 4) To share writings or pictures on your online wall.
- 5) A computer program to find information on the internet.
- 6) A secret word or combination of letters and numbers.
- 7) A flat surface, part of a computer showing pictures or words.



FUN TIME :)




Boy: What is your age?

Girl: We don't reveal our age to boys!

Boy: What is your e-mail address?

Girl: redrose1999@hotmail.com



Activity 14

The disadvantages of the internet

More than one in three teenagers are "extreme internet users" who spend at least six hours a day online. Unfortunately heavy internet use can have damaging consequences. It has harmful effects on young people's wellbeing. Although the internet is one of man's greatest creations, it has also many disadvantages. With people sharing information on the internet, it is also easier for stalkers to find personal information about someone. They can do whatever they want with your personal information.

The internet and games played on the internet can become very addictive and are often designed to be addictive. It is easy to spend a lot of time on the net without doing anything productive. It consumes all of your time. This movelessness causes obesity especially among teenagers. It leads to an unhealthy lifestyle.

The internet also makes it much easier for students to cheat on their studies or find others on the internet to write reports for them or do their homework and all these create lazy students.

The internet and social networking sites can also lead to depression with many people when all you see is the best of all your friend's lives you may start to wonder why your life is not as good as theirs.

Finally people should try to balance their internet usage and real word and focused on creative responsible activites like exercise or cleaning.

Answer the questions according to the text above

1) How many hours does an extreme user spend online in a day?

2) What can heavy internet use have?

3) What is easy for stalkers?

4) How are the online games designed?

5) What does internet consume?

6) What causes obesity among teenagers?

7) Why does internet lead to depression?

Write True or False to the sentences below according to the text.

_____ 1) It is easy for students to find someone who does their homework on the net.

_____ 2) The online video games make teenagers addictive.

_____ 3) It is impossible for stalkers to reach the personal information of someone.

_____ 4) The internet leads to a very healthy lifestyle.

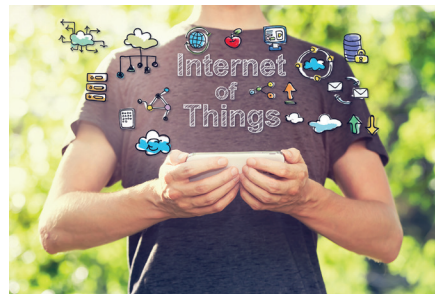
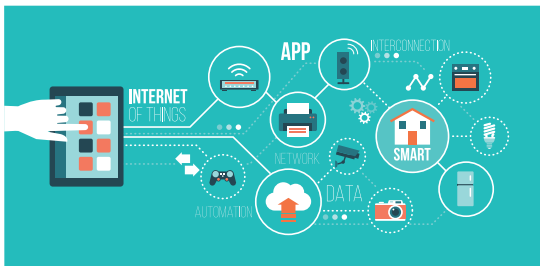
_____ 5) People should balance the internet usage and the real world.

_____ 6) To see always the best parts of our friends lives makes us depressed.

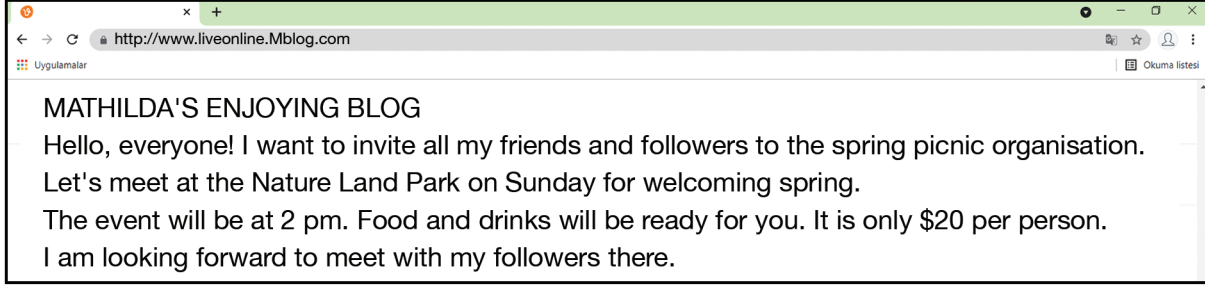
Activity 15

Tick the ones that we can't do with the internet

- Make new friends.
- Do shopping online.
- Cut your finger nails.
- Buy tickets, book hotels.
- Have a delicious barbeque.
- Do banking transactions.
- Dust the furniture at home.
- Search for information.
- Keep in touch with friends and family.
- Smell the perfumes and deodorants.
- Listen o music, watch movies.



Sample Question



MATHILDA'S ENJOYING BLOG
Hello, everyone! I want to invite all my friends and followers to the spring picnic organisation. Let's meet at the Nature Land Park on Sunday for welcoming spring. The event will be at 2 pm. Food and drinks will be ready for you. It is only \$20 per person. I am looking forward to meet with my followers there.

According to the Mathilda's blog, which question doesn't have an answer?

- A) Where will the event take place?
- B) How much does it cost for one person for the event?
- C) Who does Matilda invite to her organisation?
- D) How long will the event take place?

We Solved It!

Metinde Mathilda'nın internet bloğunda düzenlediği piknik organizasyonu ile ilgili bilgiler verilmiş. Soruda ise hangi şıktaki sorunun cevabının blog'da olmadığı soruluyor. A şıkta organizasyonun nerede olacağı soruluyor → cevap NatureLand Park. B şıkta bir kişinin ne kadar ücret ödeyeceği soruluyor → cevap 20 dolar. C şıkta Matilda'nın kimleri davet ettiği soruluyor → cevap arkadaşları ve takipçilerini. D şıkta organizasyonun ne kadar süreceği soruluyor ama bunun cevabı parçada yok.
Cevap: D

Your Turn! 4



MATHILDA'S BLOG

- * 1 million followers
- * She has 250.000 likes everyday
- * She shares one video everyday

AUSTIN'S BLOG

- * 1,5 million followers
- * He has 180.000 likes everyday
- * He shares two videos everyday



According to the information about Mathilda's and Austin's blogs, which of the following is not correct?

- A) Mathilda has more likes than Austin in a day.
- B) More people follows Austin.
- C) Mathilda shares more videos than Austin.
- D) Austin has less likes in a day.

Answer 4



Activity 16

Fill in the blanks with the words in the box

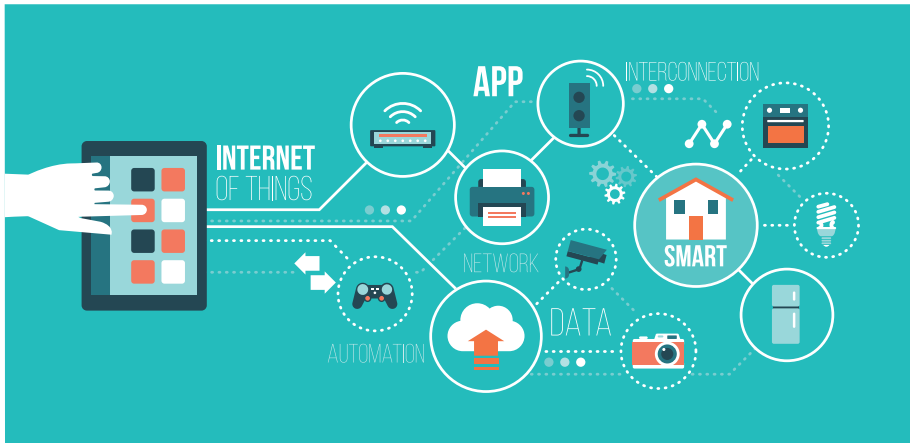
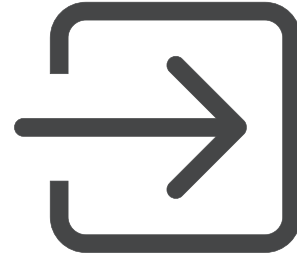
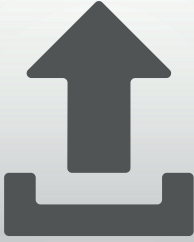
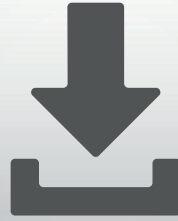
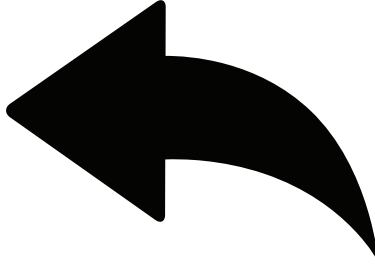
• conference	• search engine	• chat room	• password
• attachment	• networking	• virus	• shopping
• paying	• e-mails	• nickname	• addicts

- 1) I usually use the internet to send
- 2) You can do a video with people all around the world.
- 3) Do you prefer using the social sites to talk with your friends.
- 4) With the internet we can do online. We can buy whatever we want from the net.
- 5) My father prefers the bills online. It is the easiest way.
- 6) is a secret word that only you should know.
- 7) You should protect your computer from the It can hurt your computer.
- 8) A is a name you choose for yourself that isn't your real name.
- 9) Internet sit for too long in front of the computers.
- 10) A helps you to find information on the net.
- 11) You can find new friends easily in a
- 12) I sent you an e-mail. There is an in it. You can find the information and the photos of the project there.

Activity 17

Match the words in the box with the pictures

- Delete • Connection • Upload • Attachment • Confirm
- Comment • Download • Reply • Log in



WRITTEN EXAMINATION

A) Match the sentences with the correct words.

- 1) ____ Which do you prefer?
- 2) ____ I have a problem with the internet
- 3) ____ It is a I can't hear you.
- 4) ____ Ialmost fifty messages a day.
- 5) ____ Could you please the onions for me?
- 6) ____ I am looking for some information at the
- 7) ____ What are the of the chicken saute?
- 8) ____ Mr. Parker is not at the moment.

a) text	e) bad line
b) search engine	f) ingredients
c) connection	g) websites
d) available	h) chop

B) Answer the questions to yourself

1) How often do you use social networking sites?

2) What do you like doing online most?

3) How many text messages do you send in a day?

4) Do you have a smart phone?

5) What is the main ingredient of an omelette?

1.

I can't log in the Net. I think, there is a problem with the internet _____.



Which option is suitable for the blank above?

- A) comment B) connection C) attachment D) download

2.



If you want to share your photos on the Net, you should _____ them to the social networking sites.

Which of the choices completes the sentence correctly?

- A) download B) comment C) upload D) account

3.



It is the biggest search engine in the world. Most of the people use it while searching information.

Which one is suitable with the sentence above?

- A)  B)  C)  D) 

4.

I think, it makes our lives easier and faster.



_____ ?

Which one is the correct question of the answer above?

- A) Who uses the Internet most in your family?
- B) How often do you go online?
- C) What about chatting online this evening?
- D) What do you think about the Internet?

5.



Bill

You can do shopping with the Internet at your house.

It is easy to reach the information via the Net.



Molly



Nancy

The Internet causes obesity and some eye problems.

You can keep in touch with your friends and family via the Net.

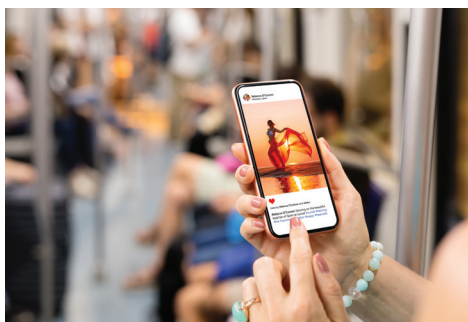


Daniel

According to the speeches above, who speaks differently?

- A) Bill
- B) Molly
- C) Nancy
- D) Daniel

6.



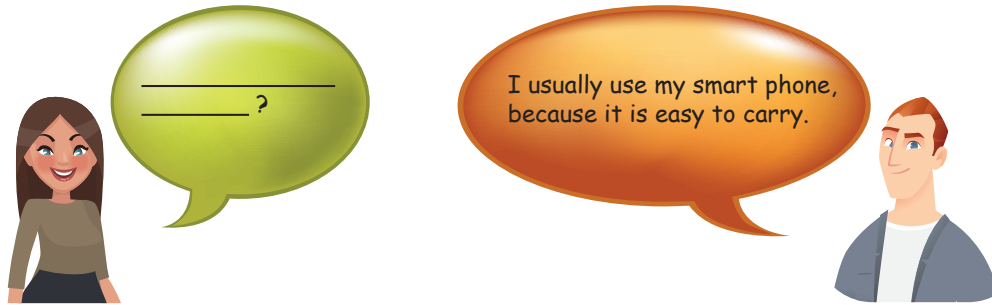
Look! There are 168 _____ under my photo.



Which of the following is suitable for the blank above?

- A) dislikes
- B) likes
- C) kisses
- D) emojis

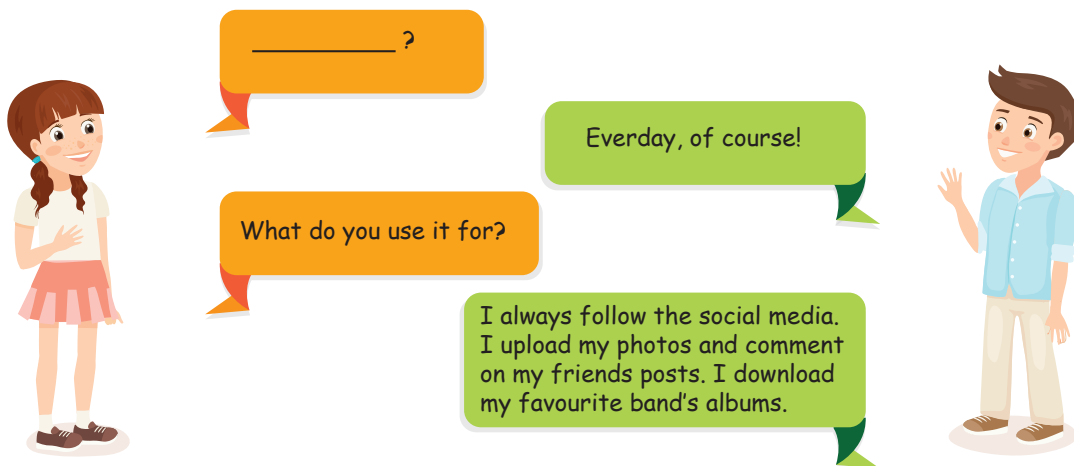
1.



Which one is the correct question of the answer above?

- A) How often do you use the Internet?
- B) How do you connect to the Internet?
- C) Do you often upload your selfies to the Net?
- D) Who uses the Internet mostly in your family?

Answer the question 2-3 according to the conversation below.



2. Which of the questions is true for the answer above?

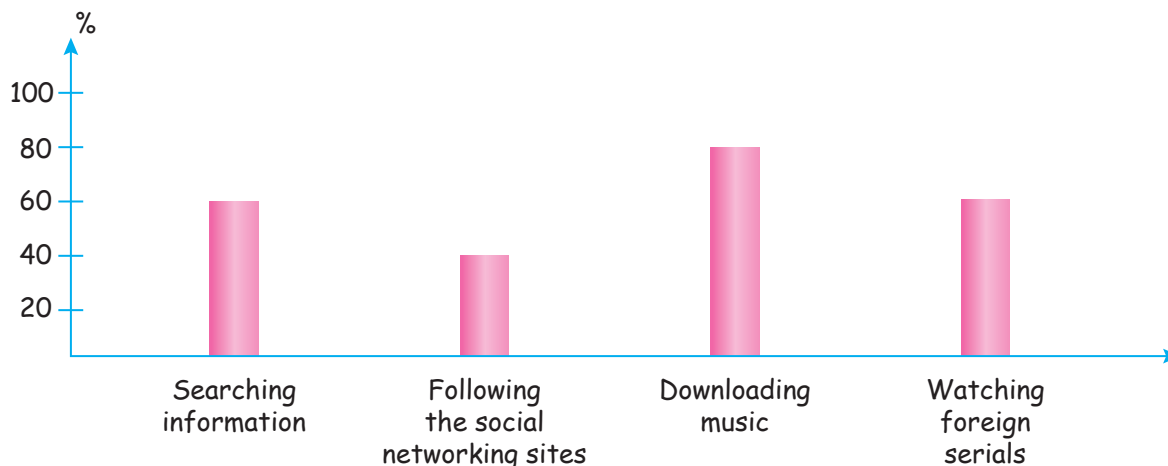
- A) Who uses the Internet mostly in your family?
- B) What is your favourite application on the Net?
- C) Are you an Internet addict?
- D) How often do you use the Internet?

3. Which of the following isn't mentioned in the conversation above?

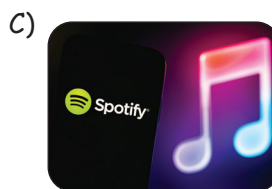
- A) 
- B) 
- C) 
- D) 

Answer the questions 4-5 according to the table below.

The survey is about the Internet usage of the teenagers.



4. Which of the following is the most popular one among teenagers?



5. Which option is not correct according to the table above?

- A) Teenagers prefer following social networking sites to watching foreign serials.
- B) Searching information on the Net is more popular than following the social networking sites.
- C) The same number of teenagers prefer watching foreign serials and searching information.
- D) Following the social networking sites is the least popular one among teenagers.

6.

A _____ means a secret word or combination of letters and numbers.

Which of the choices is suitable for the blank above?

- A) search engine
- B) screen
- C) password
- D) browser

1.



I am very active on the social media. I have a lot of followers. I love taking selfies and sharing my photos in my website.

Which option is mentioned in the speech above?

A)



B)



C)



D)



Answer the questions 2-3 according to the dialogue below



Rick

How often do you use the internet?

_____?

I use it everyday, most of my time, I am online.

Mostly, I follow the social media. I like looking at the photos and videos of my friends and I also like sharing mines. I sometimes do online shopping and search for information.

Daisy



2. Which option is suitable for the blank above?

A) What do you use it for mostly?

B) Are you an internet addict?

C) How many hours do you spend on the net?

C) Do you have a limitless wi-fi at home?

3. Which of the following is true according to the conversation above?

A) David is asking some questions about Daisy's internet habits.

B) Daisy isn't fond of spending her time on the net.

C) Daisy likes looking at her friends' photos, but she never share her photos on the net.

D) Online shopping is risky for Daisy.

4.

Mathew is working on a project right now. He searched for information and found useful files and pictures for his project. He needs to download them.

Which icon should he click on?

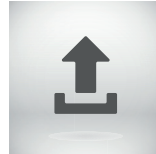
A)



B)



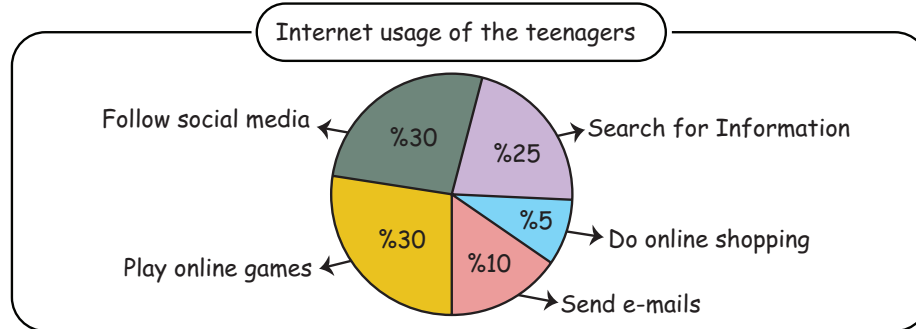
C)



D)



Answer the questions 5-6 according to the chart below



5. Which of the following is wrong according to the table above?

- A) Doing online shopping is not very popular among teenagers.
- B) Teenagers search for information more than send e-mails.
- C) Playing online games is more popular than following the social media
- D) Following the social media is as popular as playing online games.

6. Which option is the least popular one in the chart above?

A)



B)



C)



D)



7.



How do you connect to the internet?



Which of the following is a suitable answer for the question above?

- A) I usually log in with my smart phone, and I can also access the net with my desktop while doing my homework.
- B) I often play online games with my friends in my free time
- C) There is a problem with the internet connection.
- D) I always search for information and sometimes follow the social media.

8.

Internet is becoming more popular in recent days. There is a pandemic all over the world and people stay at their homes. (I) They can't go out very often so try to do their works via internet (II) They can do their bankings and online shopping at homes.(III) There is often internet connection problems. (IV) Even, students continue their education online. Internet makes our life easier in these bad days.

Which of the sentences above isn't suitable with the whole text?

- A) I
- B) II
- C) III
- D) IV

9.

Internet Truths

- The internet was invented over 40 years ago.
- Right now 3-6 billion people are using the internet.
- Wi-fi is now the biggest transmitter of communications around the world.
- The average person now spends almost 10 hours a day online. We spend more time on the internet than we do sleeping.

Which of the following is wrong according to the information above?

- A) It has been a long time since the invention of the internet.
- B) People spend more hours on the net than sleeping
- C) More than three billions of people use the internet
- D) Wi-fi transmits communications only in a small part of the world.

10.



viadeo

If you want to access into social networking sites, first you should open a / an _____. Then, you can sign in with your user name and password.



Which of the choices is suitable for the blank above?

- A) attachment
- B) account
- C) browser
- D) application

1.



There are many advantages of the Internet.
Firstly, _____.

Which of the following is suitable for the blank above?

- A) It causes some eye problems.
- B) people spend too much time on the screen.
- C) you can reach information in seconds.
- D) hackers can hack your private accounts.

Answer the questions 2-3 according to the speech below.



Hello! I am Patricia. I use the internet very often because I do many things on the net. There are a lot of useful applications on the net. For example, I find many foreign friends that I can improve my English with them. Navigation apps are very useful for me. I can find my way easily. I never go to the bank, because I can do my bankings via the net. I can't do without internet because it makes my life easier.

2. Which of the choices isn't mentioned in the speech above?

A)



B)



C)



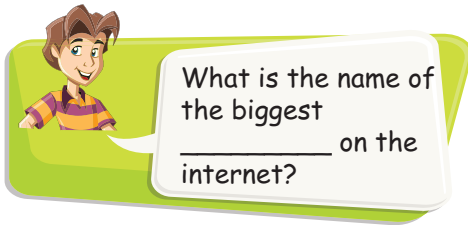
D)



3. Which of the following is not true according to the speech above?

- A) Internet makes Patricia's life very easier.
- B) Patricia has many friends from foreign countries.
- C) While she is on the road, Patricia uses navigation apps.
- D) Patricia spends her money on online shopping.

4.



Which of the following is true for the blank above?

- A) search engine B) application C) online game D) chat room

5.



In a _____ you can talk to other people online and make new friends. It is a good way of having friendships.

Which option is correct for the blank above?

- A) browser B) reply screen C) register D) chat room

6.







Which device do you usually log in the net?



I always log in with my mobile, because it is always near me.

Which one is mentioned in the conversation above?

- A)  B)  C)  D) 

7.



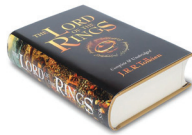
I don't spend my pocket money on books anymore. There are several e-books on the net. I download whichever I want to my tablet and read them everywhere. E-books are free and easy to read.

Which option is mentioned in her speech above?

A)



B)



C)



D)



8.



Wouw! There 250 _____ under my photo. A lot of people approved my photo.



Which of the following is true for the blank above?

A) dislikes

B) hates

C) likes

D) kisses

9.

Stay safe on the net

I. Never share your personal information on the net.	II. Don't accept unknown people's friend requests.
III. Don't open the files from strangers.	IV. Create a password with your name or birthday.

Which option in the list above is not correct?

- A) I B) II C) III D) IV

10. What happens on the internet in a minute?

- ↳ 41.600.000 messages sent
- ↳ 188.000.000 e-mails sent
- ↳ 4.500.000 videos seen
- ↳ 2.300.000 photos uploaded
- ↳ 1.000.000 logged into social media accounts.
- ↳ 400.000 apps downloaded.

Which of the following is not correct according to the list above?

- A) More than a hundred million e-mails are sent in a minute.
B) In every one minute, one million people log in the social media.
C) People mostly download apps in a minute.
D) Nearly five million videos are watched in a minute.

Activity 1

- 1) Why didn't you call me back this morning?
- 2) Why didn't you answer my call yesterday?
- 3) Could you put me through Mr. Austen, please?
- 4) What is the reason for your call?
- 5) May I speak to Mrs. Robertson, please?
- 6) Can I take your phone number, please?
- 7) Have you got a phone card? I have to call my mum.

Activity 2

- | | |
|------|-------|
| 1) e | 6) d |
| 2) j | 7) f |
| 3) a | 8) g |
| 4) i | 9) c |
| 5) h | 10) b |

Activity 3

They will fly to London next month.	They will play soccer after school.
She will study in the library in the afternoon.	They will have dinner at a restaurant.

Activity 4

- 1) We will swim in the lake tomorrow.
- 2) Philip will watch a horror movie next Sunday.
- 3) Will you study for your English exam?
- 4) My brother will call his girlfriend tomorrow morning.
- 5) I will be at the hospital tomorrow.
- 6) The Smith family will fly to Paris next summer.

Activity 5

- | | |
|------|------|
| 1) d | 5) c |
| 2) e | 6) h |
| 3) f | 7) a |
| 4) g | 8) b |

ÇİTA YAYINLARI

Activity 6

- 1) Brad: Hi, May I speak to Jason, please?
- 2) Lucy: Who is calling, please?
- 3) Brad: Oh, sorry, this is Brad speaking.
- 4) Lucy: I'm afraid Jason is out.
- 5) Brad: Do you know where he is?
- 6) Lucy: I don't know. He is out of the office. Would you like to leave a message?
- 7) Brad: Oh, yes. I'll meet at the soccer pitch after school with friends. Could you please tell this to him?
- 8) Lucy= Yes, sure.
- 9) Brad= Thank you.

Activity 7

- | | |
|------|-------|
| 1) e | 6) i |
| 2) g | 7) a |
| 3) j | 8) d |
| 4) c | 9) f |
| 5) b | 10) h |

Activity 8

- | | | |
|---|---|---|
| 3 | 5 | 4 |
| 2 | 1 | 6 |

Activity 9

- A: Hello! Hans Grothe, please?
- B: Sure. Who is calling?
- A: Oh, it is David Brown.
- B: Hold on the line MR. Brown. I'll check him...
Sorry. He is out of the office.
- A: Do you know when he will be there?
- B: I really don't know. Would you like to leave a message?
- A: No, thanks. I'll call back later.
- B: OK, Mr. Brown. Have a nice day.
- A: Thank you.

Activity 10

- 1) Because it is very convenient.
- 2) You can communicate to your family and your friends no matter where you are.
- 3) Yes, you can.
- 4) The main reason is to use the mobile phones without electricity.
- 5) You can relax with your mobile phone by using the applications.
- 6) It particularly harms the teenagers and the children.
- 7) You can have an accident.
- 8) The radiations cause dead harmful for the eardrum.

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- 1) T
- 2) F
- 3) F
- 4) T

WRITTEN EXAMINATION

- A)**
- | | |
|------------|---------------|
| 1) onion | 5) Hold |
| 2) Finally | 6) attractive |
| 3) Stir | 7) backs |
| 4) leave | 8) hazel |

- B)**
- B: How can I
- B: What is the problem
- B: I'll transfer your call.
- B: Would you like to leave a message?
- A: call back later.

Activity 11

Printer Scanner
Computer tower Modem
Keyboard Monitor
Speaker Mouse

Activity 12

- | | |
|---------------|------------------|
| 1) ATTACHMENT | 8) SEARCH ENGINE |
| 2) HEADPHONES | 9) SIGN IN |
| 3) PASSWORD | 10) PRINTER |
| 4) KEYBOARD | 11) MONITOR |
| 5) UPLOAD | 12) BROWSER |
| 6) CONFIRM | 13) MOUSE |
| 7) CHAT | 14) WEBSITE |

Activity 13

- | | |
|-------------|------------------|
| 1) Register | 5) Search engine |
| 2) Click | 6) Password |
| 3) Sign in | 7) Screen |
| 4) Post | |

Activity 14

- 1) He / She spends at least six hours in a day online.
- 2) It can have damaging consequences.
- 3) To find personal information about someone is easy for stalkers.
- 4) They are designed to be addictive.
- 5) It consumes all of your time.
- 6) Movelessness causes obesity among teenagers.
- 7) Because you see the best lives of your friends always.

- 1) True 2) True 3) False 4) False 5) True 6) True

Activity 15

Cut your finger nails.
Have a delicious barbeque
Dust the furniture at home
Smell the parfumes and deodorants

Activity 16

- | | |
|---------------|-------------------|
| 1) e-mails | 7) virus |
| 2) conference | 8) nickname |
| 3) networking | 9) addicts |
| 4) shopping | 10) search engine |
| 5) paying | 11) chat room |
| 6) Password | 12) attachment |

Activity 17

Confirm Reply Attachment
Connection Delete Download
Upload Comment Log in

WRITTEN EXAMINATION

- 1) g websites
- 2) c connection
- 3) e bad line
- 4) a text
- 5) h chop
- 6) b search engine
- 7) f ingredients
- 8) d available



Your Turn!

1	2	3	4
D	D	C	C

TEST 1	1	2	3	4	5	6	7	8
	C	D	B	A	C	C		
	9	10	11					

TEST 2	1	2	3	4	5	6	7	8
	C	B	A	B	D	C		
	9	10	11					

TEST 3	1	2	3	4	5	6	7	8
	C	A	B	A	B	A	D	D
	9	10	11					
	A	B						

TEST 4	1	2	3	4	5	6	7	8
	D	A	B	B	C	A	C	B
	9	10	11					
	D	A						

TEST 5	1	2	3	4	5	6	7	8
	B	C	A	D	C	B		
	9	10	11					

TEST 6	1	2	3	4	5	6	7	8
	B	D	C	C	A	C		
	9	10	11					

TEST 7	1	2	3	4	5	6	7	8
	B	A	A	D	C	B	A	C
	9	10	11					
	D	B						

TEST 8	1	2	3	4	5	6	7	8
	C	B	D	A	D	B	A	C
	9	10	11					
	D	C						

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